



# Morris Metals Service, Inc

16 Drennan St. Houston, TX 77003

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Copper, Brass, Bronze, Aluminum and Stainless

## Customer Satisfaction Survey

Dear Valued Customer,

In an effort to continue improving your experience with Morris Metals Service, Inc. we are beginning to implement, as part of our continuous improvement plan, collecting and tabulating feedback from our customers. In order to do this, we need feedback from you. We understand that your time is valuable so we will keep this as quick and simple as possible. Below you will find 3 questions asking you to rate your experience with Morris Metals Service on a scale from 1-5 (5 being very satisfied, 1 being not satisfied at all). We also ask that for any question you rate at 3 or less you let us know why or what we may do to improve in the future. Thank you in advance for your participation.

Your Company: \_\_\_\_\_

Your Name/Title: \_\_\_\_\_

1.) How do you rate the quality of our products?      1      2      3      4      5

Comments:

2.) How do you rate the timeliness of delivery?      1      2      3      4      5

Comments:

3.) How do you rate our Pricing?      1      2      3      4      5

Comments:

4.) How do you overall rate Morris Metals?      1      2      3      4      5

Comments:

Let us know if there is anything else we can do do improve:

Please forward this to:  
[CustomerFeedback@MorrisMetals.com](mailto:CustomerFeedback@MorrisMetals.com)

Once again, thank you for participating in this customer feedback survey. Your input is important to us as we continue to improve.